

Meaningful Information for Members of Empire One:

It goes without saying, that the health and safety of our members, employees and community is one of our top priorities at Empire One. We have implemented various precautions to minimize the risk of exposure.

What precautions are Empire One taking to prevent and prepare for COVID-19?

All branches have hand sanitizer readily available for member use. Any employee who is feeling ill are being instructed to stay home, and all employees are to frequently wash their hands and disinfect surfaces.

Any changes to the branches?

Currently, Orchard Park is drive-through and ATM **ONLY**. William St. is open and operating on their usual schedule Monday, Tuesday and Friday, however, we are scaling down Wednesday's and Thursday's 10am – 4pm. Should there be any further changes, we will notify our members promptly.

The Empire One team understands and recognizes the growing concern surrounding COVID-19, and the uncertainty that comes with it.

We have a Business Continuity Plan in place to insure we are keeping our members informed on any changes, but most importantly, to provide unparalleled service to our members. If any changes occur, information will be posted to our website and emails will be sent.

Take advantage of our updated online capabilities

Debit Card: Cardholders can utilize up to 55,000 surcharge-free ATM's. You can download the Allpoint locator app to find a location near you.

Mobile Banking: All your online banking can be done with ease of your smart phone. Visit the Apple Store or Google Play to download our mobile banking app.

Online Banking: Allows you account access anytime, anywhere. With this capability you can review balances, histories, transfer funds to and from your accounts, pay loans, etc.

Remote Deposit: It's as easy as taking a picture! With our mobile banking app, you can snap a photo of a check with your smartphone and be sure the funds are safely, and securing being sent to your account.