



Bank SMARTER. Live BETTER.

**EmpireONE**  
FEDERAL CREDIT UNION

Spring Issue 2020

**Lobby Hours**

Monday, Tuesday, Thursday: 8:30am - 4:30pm

Wednesday: 10:00am - 4:30pm

Friday: 9:00am - 5:30pm

Saturday & Sunday: Closed

### Location:

#### Orchard Park Branch

3020 Orchard Park Road  
West Seneca, NY 14224

#### Buffalo Branch

1155 William Street  
Buffalo, NY 14206-1804

[empireonefcu.org](http://empireonefcu.org)

### Holiday Closings:

#### Memorial Day

May 25

**ENTER**  
for a chance  
**TO WIN**



LOG IN TO  
**MOBILE BANKING**  
FOR A CHANCE TO WIN A  
**KITCHENAID  
STAND MIXER**

### Meaningful Information for Members of Empire One:

It goes without saying, that the health and safety of our members, employees and community is one of our top priorities at Empire One. We have implemented various precautions to minimize the risk of exposure.

### What precautions are Empire One taking to prevent and prepare for COVID-19?

All branches have hand sanitizer readily available for member use. Any employee who is feeling ill are being instructed to stay home, and all employees are to frequently wash their hands and disinfect surfaces.

### Any changes to the branches?

Currently, Orchard Park is drive-through and ATM ONLY, while William St. is open and operating on their usual schedule. Should there be any changes, we will notify our members promptly.

The Empire One team understands and recognizes the growing concern surrounding COVID-19, and the uncertainty that comes with it.

We have a Business Continuity Plan in place to insure we are keeping our members informed on any changes, but most importantly, to provide unparalleled service to our members. If any changes occur, information will be posted to our website and emails will be sent.

### Take advantage of our updated online capabilities

**Debit Card:** Cardholders can utilize up to 55,000 surcharge-free ATM's. You can download the Allpoint locator app to find a location near you.

**Mobile Banking:** All your online banking can be done with ease of your smart phone. Visit the Apple Store or Google Play to download our mobile banking app.

**Online Banking:** Allows you account access anytime, anywhere. With this capability you can review balances, histories, transfer funds to and from your accounts, pay loans, etc.

**Remote Deposit:** It's as easy as taking a picture! With our mobile banking app, you can snap a photo of a check with your smartphone and be sure the funds are safely, and securing being sent to your account.

## 2020 Annual Meeting

The 2020 Annual meeting has been postponed until further notice.

### Our Mission:

we're dedicated to helping you Bank SMARTER and Live BETTER.



EmpireONE Federal Credit Union is an  
Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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### Check out our Loan referral program

For a limited time only...refer a friend and both will receive \$50 once the loan is booked.

# VISA

Visa balance transfer  
of **4.99%** for  
the life of the transfer!

All Visa reward points will expire May 15, 2020. A new program will be available May 15, 2020 details to come.

## To honor our Veterans

**.25% off the loan rate for our Veterans**

(Excluding VISA, mortgages, and home equities)

**ENTER**  
*for a chance*  
**TO WIN**



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### **LOG IN TO MOBILE BANKING FOR A CHANCE TO WIN A KITCHENAID STAND MIXER**

One (1) Prize Winner will be selected on or about June 5, 2020 by a random drawing from all qualified entries received by a participating credit union between April 1, 2020 and May 31, 2020. Each time an eligible member accesses their credit union account by logging in to It's Me 247 Mobile Web Banking during the contest period they will be entered in the contest allowing for multiple entries. No purchase necessary. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law.